

Curriculum Vitae:

Randy McCall

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<http://www.vaonline.org/>

Education

Formal Education and Related Experience	Two years college, Journalism (St. Clair College, Windsor, Ontario, Canada 1976-78) Talk Show Producer, CKWW Radio (1978-80)
Continuing Education	Completed: Multiple independent college and university-level courses in the areas of business, management, communications and general interest. Introductory language courses in French, conversational Arabic (Lebanese), written Arabic (audited, Modern Standard). (University of Athabasca, University of Michigan, University of Windsor, St. Clair College, Windsor)
Computer Software Knowledge	Adobe: Acrobat, Captivate, Dreamweaver, Fireworks, Flash, Photoshop Encryption Software/Systems: PGP, SSL Graphics Software: Paintshop Pro, Photoshop, Fireworks Learning Systems Software: Adobe Captivate, Articulate: Engage, Presenter, Quizmaker Microsoft Office: Access, Excel, Frontpage, PowerPoint, Word Web Coding Languages: HTML and CSS; basic JavaScript, PHP and SQL

Websites and Projects Designed / Managed

2007 – Present	World Society of Victimology (Designed / Managed) http://www.worldsocietyofvictimology.org
2005 – Present	International Victim Advocate Exchange Project (Designed / Managed) http://www.vaonline.org/exchange/
2002 – Present	Canadian Association for Victim Assistance (Designed / Managed) http://www.infocava.ca/
1996 – Present	Victim Assistance Online – Now VAOnline.org (Designed / Managed) http://www.vaonline.org/
1995 – Present	Online research: locating, identifying and evaluating technologies, resources, information and specific populations and social networking systems on and through the Internet

Victim Assistance Volunteer and Professional Background

2007 – Present	Declared a stakeholder consultant (Victim Assistance Online) with the Department of Corrections, Canada
2006 – Present	Staff (Website Content Manager and Internet Advisor), World Society of Victimology http://www.worldsocietyofvictimology.org/
2006 – Present	Listed as a consultant with the US Office for Victims of Crime Training and Technical Assistance Center (OVC TTAC) https://www.ovcttac.org/
2006 – Present	Member, International Advisory Board, International Organization for Victim Assistance: http://www.iovahelp.org/
2005 – Present	Founder and Administrator, International Victim Advocate Exchange Project: http://www.vaonline.org/exchange/
2002 – 2007	Founding Board member, Canadian Association for Victim Assistance. Head of Website Committee, Privacy Committee, member of Conference Committees 2004 (Inaugural National Conference) and 2006 (National Conference). http://www.infocava.ca/
2001 – Present	Declared a stakeholder consultant (Victim Assistance Online) with Justice Canada's Policy Centre for Victim Issues http://www.justice.gc.ca/en/ps/voc/
1996 – Present	Founder, President, Webmaster and Research Director, Victim Assistance Online. http://www.vaonline.org/ Areas of experience/competency include: <ul style="list-style-type: none">- Non-profit operation and management- Computer and Internet technologies- Website design, website and domain management, Internet communications technologies and mediums, social networking systems management- Identifying, tracking and utilizing cutting-edge Internet communications tools and resources useful to the global victim assistance community- Facilitating and promoting communications / networking between victim assistance providers, agencies and academics/professionals around the globe- Maintaining databases of victim assistance specialists and agencies / organizations around the globe.- Overall research has provided an extensive grounding in virtually all areas of the victim assistance / victimology field.
1995 – 1997	Volunteer, Windsor Police Victim Services: received NOVA-based training. Took part in crisis scene intervention, telephone outreach program, volunteer training, and volunteer management.

Published or Publicly Available Papers

2007	<i>Creating a Knowledge Cycle: Applying Basic Knowledge Management and Communities of Practice Theory to Victim Services</i> Available: http://www.vaonline.org/km/ckc_rmccall.pdf
2003/04	<i>Online Harassment and Cyberstalking: Victim Access to Crisis, Referral and Support Services in Canada: Concepts and Recommendations</i> Available: Victim Assistance Online : http://www.vaonline.org/Cyberstalking.pdf
2003	<i>Victim Assistance Online: Using the Internet to Provide Information and Networking Resources to Victim Assistance Professionals – An exercise in Adaptive Knowledge Management; The International Journal Of Victimology, Year 1, #3</i> Available: http://www.jidv.com/MCCALL,R-JIDV2003-1-(3).htm

Areas of Skill, Experience and Interest within the Victim Assistance Field

Cybercrimes (Internet-based crime)	Extensive research through victim requests to Victim Assistance Online.
Cyberstalking, Online Harassment	Extensive research into the topic. Established an informal liaison network with law enforcement high-tech crime units in North America through which victims, who often have trouble locating appropriate services, could be referred.
Facilitating Communication	Extensive experience in promoting communications, networking and community-building. Well grounded in promoting advocacy projects. Extensive research/experience in formulating Internet communications strategies for organizations/movements.
Information and Knowledge Management	Extensive research into knowledge management theory and its application to victim assistance management.
Professionalization of the Victim Assistance Field	Extensive research into the topic. Have assisted various researchers, institutions and agencies by providing information on the topic, or by connecting researchers/academics with their counterparts in other countries/regions.
Rape, Sexual Abuse	Personal experience assisting victims of these crimes. Extensive research into the topic.
Stalking and Harassment	Personal experience assisting victims of these crimes. Extensive research into the topic.